

## **“Penetron Australia’s mission is to be the best in the eyes of our Customers and Employees”**

Penetron Australia is the industry leader in providing waterproofing durability and concrete repair products we are leaders by providing value-added services to our customers by creating a successful partnership with them throughout the construction process. Our pledge is to establish lasting relationships with our customers by exceeding their expectations and gaining their trust through exceptional performance by every member of our team.

To ensure the longevity of our company through repeat and referral business achieved by customer satisfaction in all areas including, timeless attention to detail and service-minded attitudes. To maintain the highest levels of professionalism, integrity, honesty and fairness in our relationships with our suppliers, subcontractors, professional associates and customers.

Our mission is to provide our employees with an honest and helpful working environment, where every employee individually and collectively, can dedicate themselves to providing our customers with exceptional workmanship, extraordinary service, and professional integrity. Our commitment to this mission will allow Penetron Australia to maintain our premier status as a supplier of waterproofing and durability products to the construction industry.

Penetron has remained at the forefront of product innovation by listening to our customer feedback, monitoring industry trends, and staying abreast of market changes and demands. While Penetron pushes the boundaries of product and technology innovations, our relationships with customers are entrenched in the traditional values of dependability, loyalty, and respect. Penetron will continue to exemplify dependability and excellence in the field by offering the best combination of superior product performance and exceptional client support on every level.